

Please read the following points closely so that you understand both what our service will provide as well as what is expected from you as a subscriber.

What we will provide: (Our job)

1. A 5-gallon bucket.
2. Weekly curbside pickup of compostable materials on Tuesdays for the duration of customer payment period. We will not pick up compost on Tuesdays that fall on bank holidays. If this is the case, subscribers will be given reasonable notice as to what day pickup will be moved to.
3. Once you enter in payment information and agree to this contract, you will immediately be charged. We will then distribute your bucket the following Tuesday and your pickup service will begin the Tuesday after that.
4. Weekly distribution of a compostable bag for the 5-gallon bucket.
5. Prompt and helpful responses to subscriber questions and concerns.
6. We will not share your personal information with any other individuals or companies.

Our agreement with subscribers: (Your job)

1. Monthly or yearly payment of subscription fee.
2. Placement of only approved items into the bucket. We will give you a list of the materials that can be put into the 5 gallon bucket and expect subscribers to read and respect this list.
3. Placement of the 5 gallon bucket on/near the curb (not in the street), at least 10 ft. from the nearest garbage or recycling bin, to be picked up every Tuesday, with the lid fully on and tightly sealed. If the bucket is not put out by 8AM on Tuesday, we cannot guarantee service. We will only collect from official buckets, more buckets can be acquired through contacting us. We expect subscribers to remove emptied buckets from the curb in a prompt manner to avoid damage or loss.
4. Communication when going on a vacation. If the vacation is less than a month, you will still be charged the usual fee for the month because of the labor required in coordinating canceling pickup. If you are gone for a month or longer, you will not be charged.
5. Notice of cancellation of subscription at least two weeks before the beginning of the coming payment period. If a yearly subscription is paid for and you wish to cancel the service, your money will be refunded for every full month that you paid for but did not receive the service. If we provide one week of service in a month and you wish to cancel the service before completing the month, you will still be charged for the entire month.
6. Communication via email or phone call regarding concerns or questions.
7. Maintenance of basic cleanliness of the bucket. We will provide a bag and lids to assist with this, but it is important that buckets are free of mold and pests. We will always do our best to be helpful but it is primarily your responsibility (such as it is with garbage and recycling).

8. The 5 gallon buckets we provide subscribers are property of Northfield Curbside Composting. If you choose to cancel the service, we will take your bucket back on the last Tuesday of your subscription. If your bucket is damaged or stolen, please contact us promptly and we will replace your bucket.

By checking this box you are acknowledging that you have read and consented to these terms and conditions. We reserve the right to change this contract and will give you appropriate notice if we do so.